

Data Mining in E-Learning

WITPRESS

WIT Press publishes leading books in Science and Technology.

Visit our website for the current list of titles.

www.witpress.com

WITeLibrary

Home of the Transactions of the Wessex Institute, the WIT electronic-library provides the international scientific community with immediate and permanent access to individual papers presented at WIT conferences. Visit the WIT eLibrary at

<http://library.witpress.com>

Objectives of the Series

Advances in Management Information Series

Information and Communications Technologies have experienced considerable advances in the last few years. The task of managing and analysing ever-increasing amounts of data requires the development of more efficient tools to keep pace with this growth.

This series presents advances in the theory and applications of Management Information. It covers an interdisciplinary field, bringing together techniques from applied mathematics, machine learning, pattern recognition, data mining and data warehousing, as well as their applications to intelligence, knowledge management, marketing and social analysis. The majority of these applications are aimed at achieving a better understanding of the behaviour of people and organisations in order to enable decisions to be made in an informed manner. Each volume in the series covers a particular topic in detail.

The volumes cover the following fields:

- Information
- Information Retrieval
- Intelligent Agents
- Data Mining
- Data Warehouse
- Text Mining

- Competitive Intelligence
- Customer Relationship Management
- Information Management
- Knowledge Management

Series Editor

A. Zanasi

TEMIS Text Mining Solutions S.A.

Italy

Associate Editors

P.L. Aquilar

University of Extremadura
Spain

A. Gualtierotti

IDHEAP
Switzerland

M. Costantino

Royal Bank of Scotland Financial
Markets
UK

J. Jaafar

UiTM
Malaysia

P. Coupet

TEMIS
France

G. Loo

The University of Auckland
New Zealand

N.J. Dedios Mimbela

Universidad de Cordoba
Spain

J. Lourenco

Universidade do Minho
Portugal

A. De Montis

Universita di Cagliari
Italy

D. Malerba

Università degli Studi
UK

G. Deplano

Universita di Cagliari
Italy

N. Milic-Frayling

Microsoft Research Ltd
UK

P. Giudici

Universita di Pavia
Italy

G. Nakhaeizadeh

DaimlerChrysler
Germany

D. Goulias

University of Maryland
USA

P. Pan

National Kaohsiung University of
Applied Science
Taiwan

J. Rao
Case Western Reserve University
USA

D. Riaño
Universitat Rovira I Virgili
Spain

J. Roddick
Flinders University
Australia

F. Rodrigues
Poly Institute of Porto
Portugal

F. Rossi
DATAMAT
Germany

D. Sitnikov
Kharkov Academy of Culture
Ukraine

R. Turra
CINECA Interuniversity Computing
Centre
Italy

D. Van den Poel
Ghent University
Belgium

J. Yoon
Old Dominion University
USA

N. Zhong
Maebashi Institute of Technology
Japan

H.G. Zimmermann
Siemens AG
Germany

Data Mining in E-Learning

Editors

C. Romero

University of Cordoba, Spain

S. Ventura

University of Cordoba, Spain

C. Romero
University of Cordoba

S. Ventura
University of Cordoba

Published by

WIT Press
Ashurst Lodge, Ashurst, Southampton, SO40 7AA, UK
Tel: 44 (0) 238 029 3223; Fax: 44 (0) 238 029 2853
E-Mail: witpress@witpress.com
<http://www.witpress.com>

For USA, Canada and Mexico

WIT Press
25 Bridge Street, Billerica, MA 01821, USA
Tel: 978 667 5841; Fax: 978 667 7582
E-Mail: infousa@witpress.com
<http://www.witpress.com>

British Library Cataloguing-in-Publication Data

A Catalogue record for this book is available
from the British Library

ISBN: 1-84564-152-3
ISSN: 1742-0172

Library of Congress Catalog Card Number: 2006920597

No responsibility is assumed by the Publisher, the Editors and Authors for any injury and/or damage to persons or property as a matter of products liability, negligence or otherwise, or from any use or operation of any methods, products, instructions or ideas contained in the material herein.

© WIT Press 2006

Printed in Great Britain by Athenaeum Press Ltd., Gateshead.

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without the prior written permission of the Publisher.

Contents

Preface	xv
Biography	xix
Part 1	
An introduction to e-learning systems, data mining and their interactions	1
Chapter 1	
Web-based educational hypermedia	3
<i>P. De Bra</i>	
1 Introduction	3
2 Adaptive (educational) hypermedia.....	5
3 The AHAM reference architecture	8
4 A general-purpose adaptive web-based platform	10
4.1 Overall architecture of AHA!	10
4.2 The AHA! authoring tools.....	13
5 Questions, quizzes and tasks	14
6 Adapting to learning styles	15
7 Conclusions	16
Chapter 2	
Web mining for self-directed e-learning	21
<i>P. Desikan, C. DeLong, K. Beemanapalli, A. Bose & J. Srivastava</i>	
1 Introduction	21
2 Why self-directed e-learning?	23
3 Web-based self-directed e-learning applications	24
3.1 Google Scholar	24
3.2 Westlaw	25
3.3 CiteSeer	25
3.4 LexisNexis.....	27
3.5 Knowledge management systems.....	27
3.6 Dr. Spock's child care	28

4	Gaps in existing technology	29
4.1	Lack of community collaboration.....	29
4.2	Time management	30
4.3	Not self-improving	30
4.4	Implicit relationships not mapped.....	30
5	Web mining	31
5.1	Web mining taxonomy	32
5.1.1	Web content mining.....	32
5.1.2	Web structure mining	32
5.1.3	Web usage mining	33
5.2	Web mining research: state of the art	33
5.3	Web mining applicable to e-learning.....	34
6	Future directions of research	35
6.1	Usage rules	35
6.2	Keyword clustering: the conceptual thesaurus	35
6.3	Recommendation mining.....	36
6.4	Smart results: model of relevance.....	36
6.5	Intelligent knowledge management systems	36
7	Conclusion.....	37

Chapter 3

Data mining for the analysis of content interaction in web-based learning and training systems.....	41
<i>C. Pahl</i>	

1	Introduction	41
2	Interaction and behavior	43
2.1	Learning and training interaction.....	43
2.2	Implementing interaction.....	43
2.3	An abstract model of content interaction	44
2.4	The interactive database learning environment	44
3	Data and web usage mining.....	45
3.1	Web usage mining in the educational context	45
3.2	Data and web mining techniques.....	46
3.3	Education-specific web usage mining	47
4	Session statistics	48
5	Session classification	49
6	Behavioral patterns	50
7	Time series.....	52
8	Conclusions	53

Chapter 4

On using data mining for browsing log analysis in learning environments.....	57
<i>F. Wang</i>	

1	Introduction	57
---	--------------------	----

2	Data mining	59
2.1	Association mining	59
2.2	Clustering	59
2.3	Web usage mining	60
3	Recommendation systems	60
3.1	Content-based filtering systems	60
3.2	Collaborative filtering systems	61
3.3	Recommendation systems based on association rules mining technologies	61
4	The research framework	62
5	Construction of browsing content structure.....	64
5.1	Data pre-processing	64
5.2	Model definition and construction.....	65
5.3	Model application	68
5.4	Summary statements	69
6	Personalized recommendation based on association mining	69
6.1	Model definition and construction	70
6.1.1	User browsing similarity in time-framed navigation sessions	71
6.1.2	The HBM clustering algorithm.....	71
6.1.3	Mining association rules	71
6.2	Model application	72
6.2.1	User classification.....	72
6.2.2	The window-sliding method	72
6.2.3	The maximal-matching method	73
6.3	Summary statements	73
7	Concluding remarks.....	73

Part 2

Case studies experiences of applying data mining techniques in e-learning systems.....	77
--	----

Chapter 5

Recommender systems for e-learning: towards non-intrusive web mining.....	79
<i>O.R. Zaïane</i>	

1	Introduction	79
2	Collaborative filtering: how most systems work	81
3	Desired recommender systems in an online learning environment	82
4	Non-intrusive methods for recommendation	83
4.1	E-learning recommender with association rules	84
4.2	A model with clustering.....	85
5	Hybrid methods for recommendations	86
5.1	Architecture of a hybrid recommender system.....	86

5.2	User and visit session identification	87
5.3	Visit mission identification	87
5.4	Evaluating hybrid recommenders	90
6	Conclusion	93

Chapter 6

Active, context-dependent, data-centered techniques for e-learning: a case study of a research paper recommender system	97
<i>T. Tang & G. McCalla</i>	

1	Introduction	98
2	A research paper recommender system	99
3	Two experiments in paper recommendation.....	102
3.1	What learners want: a survey.....	102
3.2	Evaluating pedagogy-oriented hybrid collaborative filtering	104
3.2.1	Simulation setup	104
3.2.2	Evaluation metrics and control variables.....	105
3.2.3	Experimental results and discussion.....	106
4	The ecological approach.....	107
5	Conclusion	111

Chapter 7

Applying web usage mining for the analysis of behavior in web-based learning environments	117
<i>K. Becker, M. Vanzin, C. Marquardt & D. Ruiz</i>	

1	Introduction	117
2	The process of WUM	119
2.1	Pre-processing phase	119
2.2	Data mining phase	120
2.3	Pattern analysis phase	120
2.4	Support environments.....	121
3	WUM challenges in practice: a case study	121
3.1	Pre-processing phase	122
3.2	Data mining phase	122
3.3	Pattern analysis phase	123
3.4	Lessons learned.....	124
3.4.1	Pre-processing issues	124
3.4.2	Pattern analysis issues.....	124
4	LogPrep: a customizable pre-processing tool.....	125
4.1	Configuration language and configuration template	126
4.2	Customization features	127
5	OR3: ontology-based rule rummaging and retrieval tool	127
5.1	Ontology representation	128
5.2	Conceptual pattern representation	129

5.3	Pattern rummaging.....	130
5.4	Pattern clustering	131
5.5	Pattern filtering	131
5.5.1	Filter definition	131
5.5.2	Equivalence filtering.....	132
5.5.3	Similarity filtering.....	132
6	Discussions	133
7	Conclusions and future work.....	135

Chapter 8

Association analysis for a web-based educational system 139
B. Minaei-Bidgoli, P. Tan, G. Kortemeyer &, W.F. Punch

1	Introduction	140
2	Background	142
2.1	Association analysis	142
2.2	Data mining for online education systems.....	143
2.3	Related work.....	143
3	Contrast rules.....	144
3.1	Example 1: cr_1 (difference of confidence).....	145
3.2	Example 2: cr_2 (difference of proportion)	146
3.3	Example 3: cr_3 (correlation and chi-square)	147
3.4	Contrast rules and interestingness measures.....	147
4	Algorithm	148
5	Experiments	149
5.1	Data model and attributes	149
5.2	Data sets.....	151
5.3	Results	152
5.3.1	Difference of confidences.....	152
5.3.2	Difference of proportions	153
5.3.3	Chi-square.....	154
6	Conclusion.....	154

Chapter 9

Data mining in personalizing distance education courses..... 157
W. Hämäläinen, T.H. Laine & E. Sutinen

1	Introduction	157
2	General paradigms for ITSs.....	158
3	Data description.....	160
4	Correlations and Linear Regression Models.....	162
5	Association rules and probabilistic models	164
6	Evaluating the predictive power by cross-validation.....	167
7	Conclusions	169

Chapter 10

Rule mining with GBGP to improve web-based adaptive educational systems.....	173
--	-----

C. Romero, S. Ventura, C. Hervás & P. González

1 Introduction	173
2 Data mining in e-learning systems	174
3 Students' usage data	176
4 Knowledge discovery process	178
4.1 Rule discovery with GBGP	179
5 EPRules tool	181
6 Experimental results	184
6.1 Description of the discovered information	185
7 Conclusions and future work.....	186

Chapter 11

Identifying gifted students and their learning paths using data mining techniques	191
---	-----

S. Bae, S.H. Ha & S.C. Park

1 Introduction	191
2 Data mining in education.....	192
2.1 Gifted education: a short review	192
2.2 Web mining	193
3 Identification of gifted students using neural network and data mining	193
3.1 Design of questionnaire	194
3.2 Clustering and classification of gifted students	195
3.3 Creating a giftedness quotient using neural networks	195
3.4 Applications.....	196
3.4.1 General and specific test: identifying of giftedness and their type	197
3.4.2 Evaluating the results of the identification test.....	199
4 Web mining for extracting learning path.....	199
4.1 Customized education.....	201
4.2 Virtual knowledge structure	203
4.3 Application of web mining to a web-based education system.....	203
5 Conclusions	205

Chapter 12

Data mining to support tutoring in virtual learning communities: experiences and challenges	207
---	-----

E. Gaudioso & L. Talavera

1 Introduction	207
2 Data mining	208

3	Defining data mining tasks for supporting tutoring.....	210
3.1	A working problem.....	212
4	Data pre-processing	212
5	Building predictive models.....	215
5.1	Supporting tutors in course assessment	216
5.2	Supporting tutors in anticipating student activity levels.....	219
6	Building descriptive models	220
6.1	Supporting tutors in determining behavioral patterns.....	220
6.2	Supporting tutors in course assessment	222
7	Challenges and lessons learned	223
7.1	Definition of data mining tasks.....	223
7.2	Data preparation	223
7.3	Model building	224
8	Concluding remarks.....	225

Chapter 13

Analysis of user navigational behavior for e-learning personalization.....	227
<i>E. Mor, J. Minguillón & J.M. Carbó</i>	

1	Introduction	227
2	E-learning environments.....	230
2.1	The UOC virtual campus	231
2.2	Virtual campus architecture and services	232
3	Navigational behavior analysis.....	233
3.1	Navigational levels	234
4	Experimental results	235
4.1	Server log files.....	236
4.2	Data pre-processing and feature extraction	238
4.3	Web mining	241
4.3.1	Variable relevance	241
4.3.2	Unsupervised clustering	242
4.4	Data fusion.....	243
5	Conclusions	243

Chapter 14

Automatically constructing an e-textbook via web mining.....	247
<i>J. Chen & Q. Li</i>	

1	Introduction	247
2	System architecture.....	248
3	Building concept hierarchies	250
4	Topic content identification	251
4.1	Segmenting web pages	251
4.2	Identifying the topic content for topic pages	252
5	Ranking algorithm	253
5.1	Original rank	254

5.2	Cue phrases.....	254
5.3	Weighty tags	254
5.4	Concept descriptions and definitions	255
5.4.1	Pattern set mining	255
5.4.2	Concept discovery	258
5.5	Integrating extracted features	259
6	Conclusions	259

Chapter 15

Online outlier detection of learners' irregular learning processes	261
<i>M. Ueno</i>	

1	Introduction	261
2	Learning management system 'Samurai'.....	263
3	Online outlier detection	264
3.1	Data.....	264
3.2	Model.....	265
3.3	Model.....	266
3.4	Outlier detection curves and examples	266
4	Simulation experiments	267
5	System	269
6	Evaluation.....	270
7	Animated agent to enhance learning.....	272
8	Conclusions	274

Chapter 16

Use of data mining to examine an outreach call center's effectiveness and build a predictive model for classifying future marketing targets.....	279
<i>J. Luan, C. Summa & M. Wieland</i>	

1	Background	279
2	Three key questions addressed	281
3	Data sources.....	281
4	Design and method	282
5	Findings	283
5.1	Yield	283
5.1.1	Step one for answering question one: overall effect of the presence of call center	283
5.1.2	Step two for answering question one: computing specific yield rates	284
5.2	Predictive modeling.....	285
5.2.1	Data mining rationale and discoveries.....	291
6	Discussion.....	296

Index

299

Preface

The design and implementation of web-based education systems have grown exponentially in the last years, spurred by the fact that neither students nor teachers are bound to a specific location and that this form of computer-based education is virtually independent of any specific hardware platforms. These systems accumulate a vast amount of information which is very valuable in analyzing students' behavior and to assist authors in detecting possible errors, shortcomings and improvements. However, due to the vast quantities of data these systems can generate daily, it is very difficult to manage manually, and authors demand tools which assist them in this task, preferably on a continuous basis. A very promising area to attain this objective is the use of data mining.

In the last years, researchers have begun to investigate various data mining methods to help teachers improve e-learning systems. These methods allow them to discover new knowledge based on students' usage data. The same idea has already been successfully applied in e-commerce systems and is now very popular. Comparatively little work in this direction has yet been released in e-learning systems. However, the number of contributions in this area have grown, both in international conferences (International Conference on Computers in Education, International Conference on Web-based Learning, World Conference on Open Learning and Distance Education, International Conference on Adaptive Hypermedia and Adaptive Web-based Systems, International Conference on User Modeling, International Conference on Intelligent Tutoring Systems, Pacific-Asia Conference on Knowledge Discovery and Data Mining, Genetic and Evolutionary Computation Conference, etc.) and in scientific journals (International Journal on E-Learning, IEEE Education, Computers & Education, Journal of Educational Technology Systems, Journal of Interactive Learning Research, User Modeling and User-Adapted Interaction, etc.). The main purpose of this book is to show the current state of this research area.

This book consists of openly solicited and invited chapters, written by international researchers and leading experts on the application of data mining techniques in e-learning systems. The book consists of 16 chapters organized in two parts. In the first part of the book (Chapters 1–4) we present an introduction to e-learning systems, data mining and the interaction between the two areas. In the

second part of the book (Chapters 5–16) we present several case studies and experiences of applying data mining techniques in e-learning systems. In particular, the chapters cover the following:

Chapter 1 describes recent and ongoing research in web-based education systems, in particular adaptive web-based educational hypermedia.

Chapter 2 describes specific examples of self-directed e-learning and how their functionality and utility can be improved through the use of web mining technology.

Chapter 3 proposes the use of web usage mining for the analysis and evaluation of learner interactions with contents in web-based learning and training systems.

Chapter 4 describes some models and methods of analyzing browsing log data to construct a browsing behavioral model which is helpful in supporting e-learning applications.

Chapter 5 suggests the use of web mining techniques as non-intrusive method to build an agent that could recommend actions, resources or simply links to follow, in a e-learning environment.

Chapter 6 proposes an e-learning system that recommends research papers to students wishing to study an area of research.

Chapter 7 describes a case study and an extensible and customizable pre-processing and pattern analysis tools for supporting the web usage mining process.

Chapter 8 introduces an approach for predicting student performance by the discovery of interesting contrast rules within a web-based educational system.

Chapter 9 introduces general paradigms for tackling intelligent tutoring systems and applies various data mining schemes to describe and predict student performance.

Chapter 10 proposes the use of evolutionary algorithms as an association rule mining method for discovering interesting relationships in student's usage data.

Chapter 11 proposes a neural network model for identification of gifted students and a web mining framework for distance education to provide their learning path.

Chapter 12 reviews some experiences using data mining to analyze data obtained from e-learning courses based on virtual communities.

Chapter 13 describes a framework for studying the navigational behavior of the users in an e-learning environment integrated in a virtual campus to include the concept of recommended itinerary.

Chapter 14 proposes the construction of an e-textbook automatically using data mining methodologies for a user-specified topic hierarchy and examines how web content mining can be applied to aid e-learning experiences.

Chapter 15 proposes a method of online outlier detection of learners' irregular learning processes using their response time to e-learning content.

Finally, Chapter 16 proposes the use of data mining in enrollment management.

In conclusion, we hope the reader will find this book a truly helpful guide and a valuable source of information about the application of data mining techniques in e-learning systems.

Cristóbal Romero & Sebastián Ventura

Córdoba, July 2005

Biography



Dr. Cristóbal Romero is an Assistant Professor in the Computer Science Department of the University of Córdoba, Spain. He received his Ph.D. in Computer Science from the University of Granada in 2003. His research interests lie in artificial intelligence and data mining in education.



Dr. Sebastián Ventura is an Associate Professor in the Computer Science Department of the University of Córdoba, Spain. He received his Ph.D. in Sciences from the University of Córdoba in 1996. His research interests lie in soft-computing and its applications.